



Arizona @ Your Service

Arizona Board of Naturopaths (SBN): Common Licensing System

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Arizona State Board of Naturopaths (SBN): Common Licensing System

Providing efficiency
while safeguarding
public health

Licensee numbers keep growing

The Arizona Board of Naturopathic Physicians is charged with the responsibility of ensuring that member physicians comply with state regulations designed to

help deliver a uniformly high standard of ethics and patient care throughout the profession. Like most government agencies, the Board is challenged by increasing client numbers without comparably increasing budgets.



Efficiency, not staffing, provides a solution

To find a viable solution, the Board turned to GITA and the Portal team, asking that they help find a way to apply work done for other state agencies. The goal was to extend similar benefits being delivered by on-line licensing to SBN and its physician clients, without the costs of starting from scratch. The team determined they could do just that, working with and customizing the Common Licensing System (CLS) for the Board of Naturopathic Physicians.

The results

The system is now delivering fast, easy, on-line license renewal processing to many of the state's licensed Naturopaths. And it's doing so faster and more economically than an individualized solution would have permitted.

Some additional details

By adapting an existing solution, the Board gained several benefits. They are helping build consistency among many state agencies; they brought their own solution on-line faster and more economically than the norm; they save time and effort for both individual Naturopathic physicians and for their own board; they save client time so member physicians can devote their time and energies to patients, not regulatory requirements.

Customer Survey comments

"I like the time it can save, plus the convenience. This is the first time I have used it. Thank you very much."

We're glad we could help, working hand in hand with:

- Arizona Department of Transportation
Motor Vehicle Division
- Arizona Government Information
Technology Agency
- Administrative Office of the Courts
- Arizona Department of Economic Security
- Arizona Department of Environmental Quality
- Arizona Government University
- Governor's Office of Highway Safety
- Arizona Department of Insurance
- Arizona State Board of Naturopaths
- Arizona State Board of Pharmacy
- Arizona State Board of Physical Therapy
- Arizona Department of Public Safety
- Arizona Department of Real Estate
- Arizona Registrar of Contractors
- Arizona Schools for the Deaf and Blind
- Arizona Board of Technical Registration
- Arizona Department of Weights and Measures
- and many more

